

COMMUNICARE

June 2016

Our next general meeting is on Wednesday 8th June – 6.30pm at Wansford surgery, when we are welcoming as our guest speaker a representative from Age UK Peterborough who will be talking about all the various services and help that the charity offers.

In addition to this special event, there is now the opportunity to obtain information and advice from Age UK on the third Monday of each month when a representative is available in the Wansford reception area from 9am to 12 noon.

It has been decided that in future, with the exception of the AGM in September, a different format will be introduced for other quarterly meetings. The officers feel that the guest speakers we are able to provide could be given more time to present their information and answer questions from the audience. It is noticeable that a number of patients do not remain at meetings for the business section – which we of course appreciate may not be of any great interest to the majority. However a short report on formal and financial matters will be given and there will always be the opportunity for surgery staff to answer any queries from patients or to provide important information regarding the practice or local healthcare issues. It is hoped that this new venture will encourage more patients to attend meetings and the revised format will be welcomed.

A campaign is being launched by advertisement and notices in the surgeries to attract more voluntary drivers for our transport scheme. This is an important service provided to patients who do not drive or have any other means of transport, but the demand is such that Wansford reception are finding provision of adequate drivers a severe problem. To alleviate their workload it is now a requirement that requests for transport should be made 3 days in advance – any less notice could result in the request having to be refused.

Important note: Any patient who has made an appointment to see a doctor or nurse and then finds they cannot attend for whatever reason MUST cancel as soon as possible by phone, thereby allowing the slot to be allocated to someone else. In the last two months there have been 95 missed appointments which is wholly unacceptable – culprits should reflect that one day they may need an urgent appointment which could have been provided if someone else had taken the trouble to cancel.

The social group: Coffee morning Friday 17th June at 10am in the Kings Cliffe Sports Active hall. Our next day trip is a visit to Wells on Sea, North Norfolk on Wednesday 15th June, with a stop for coffee at the Sandringham estate. Cost to be confirmed - circa £20 per person. If you would like to reserve a place, or require further information on any of the social activities please contact Clare Wagstaffe on 01780 470437 or email: superfoguk@aol.com

Wendy Spencer

(487 words)